

ai12z Website Terms of Use

Effective Date: July 21, 2026 | Version 2.0

These Terms govern use of ai12z's public websites, public-facing website features, demonstrations, trial experiences, and other online resources that link to these Terms. Paid subscriptions and enterprise services are governed by the applicable Order Form and Master Subscription Agreement.

1. Acceptance of These Terms

These Website Terms of Use ("Terms") are a binding agreement between you and ai12z, Inc., a Delaware corporation ("ai12z," "we," "us," or "our"). By accessing or using a website, online resource, demonstration, free tool, or other service that links to these Terms (collectively, the "Website"), you agree to these Terms and our Privacy Policy.

If you use the Website on behalf of an organization, you represent that you have authority to bind that organization, and "you" includes both you and that organization. If you do not agree to these Terms, do not use the Website.

2. Relationship to Enterprise Agreements

These Terms apply to public Website use. If you or your organization purchases or accesses paid ai12z services under an Order Form, Master Subscription Agreement, partner agreement, statement of work, or other written agreement, that written agreement governs the paid services and controls over these Terms to the extent of a conflict.

3. Eligibility

You must be at least 18 years old and legally capable of entering into a binding agreement to use the Website. The Website is not directed to children under 13, and you may not submit personal information about a child unless you are legally authorized to do so and the submission is permitted by applicable law.

4. Permitted Use

Subject to these Terms, ai12z grants you a limited, revocable, non-exclusive, non-transferable right to access and use the Website for lawful informational and business purposes.

You are responsible for your conduct, your submissions, and compliance with applicable laws.

5. Prohibited Conduct

You may not, and may not assist another person to:

- Use the Website for unlawful, fraudulent, deceptive, harmful, abusive, discriminatory, or infringing purposes.
- Interfere with, disrupt, overload, damage, or impair the Website or another person's use of it.
- Attempt to gain unauthorized access to accounts, systems, networks, source code, prompts, models, or non-public data.
- Introduce malware, harmful code, automated attacks, credential-harvesting tools, or other destructive technology.
- Reverse engineer, decompile, disassemble, copy, frame, mirror, scrape, or systematically extract content or data from the Website, except as expressly permitted in writing.
- Circumvent security controls, access limits, rate limits, subscription restrictions, or technical safeguards.
- Use Website content or outputs to develop, train, benchmark, or improve a competing product or service without ai12z's prior written permission.
- Impersonate ai12z, an ai12z employee, another user, or any other person or entity.
- Transmit unsolicited advertising, spam, chain messages, or similar solicitations.
- Use the Website in a way that violates privacy, publicity, confidentiality, intellectual-property, or other rights.

Additional restrictions may apply under the ai12z Acceptable Use Policy when you access an ai12z product, demonstration, trial, copilot, or other AI-enabled experience.

6. Accounts and Security

Some Website features may require an account. You must provide accurate information, keep credentials confidential, and promptly notify ai12z of suspected unauthorized access. You are responsible for activity occurring through your account unless

caused by ai12z's breach of its obligations. We may require identity or authority verification before providing access to certain features.

7. User Submissions

The Website may allow you to submit questions, prompts, documents, comments, feedback, contact information, or other materials ("User Submissions"). You retain your rights in User Submissions.

You grant ai12z a non-exclusive, worldwide, royalty-free license to host, process, transmit, display, reproduce, and otherwise use User Submissions only as reasonably necessary to operate, secure, support, and provide the Website; comply with law; enforce these Terms; and respond to your requests.

You represent that you have the rights and permissions needed to provide each User Submission and that doing so does not violate law or third-party rights. Do not submit confidential, regulated, sensitive, or personal information unless the relevant Website feature expressly supports that information and you are authorized to provide it.

8. No Training on Customer Content

ai12z does not use Customer Content to train, fine-tune, retrain, validate, or improve general-purpose, foundation, shared, or cross-customer artificial-intelligence or machine-learning models. ai12z also requires subprocessors used to provide ai12z services not to use Customer Content for those purposes, subject to the applicable enterprise agreement.

This commitment does not prevent ai12z from using de-identified and aggregated operational information that does not identify a customer or individual to operate, secure, analyze, and improve the performance and reliability of its services. Feedback voluntarily provided about the Website may be used to improve ai12z products and services, provided it does not include Customer Content or confidential information.

9. AI-Generated Information

Website demonstrations and AI-enabled features may generate answers, recommendations, summaries, or other material ("Output"). Output is generated using probabilistic technology and may be inaccurate, incomplete, outdated, misleading, offensive, or unsuitable for your circumstances. Output may not be unique, and other users may receive similar Output.

You are responsible for evaluating Output before relying on, publishing, or using it. Do not use Output as the sole basis for legal, medical, financial, employment, credit, insurance, education, housing, safety-critical, or other high-impact decisions. Obtain qualified professional advice and appropriate human review where necessary.

Unless a separate written agreement says otherwise, ai12z does not claim ownership of the text you submit or the Output generated specifically in response to your submission. Your use of Output remains subject to applicable law and third-party rights.

10. ai12z Intellectual Property

The Website and all underlying software, technology, models, workflows, interfaces, designs, graphics, documentation, trademarks, logos, and other content provided by ai12z are owned by or licensed to ai12z and are protected by intellectual-property laws.

Except for the limited right to use the Website under these Terms, no rights are granted to you. You may not use ai12z names, logos, trademarks, or branding without prior written permission.

11. Feedback

If you provide ideas, suggestions, or feedback about the Website or ai12z services, you grant ai12z a perpetual, irrevocable, worldwide, royalty-free right to use and incorporate that feedback without restriction or payment. Do not include confidential information in feedback.

12. Privacy

Our collection, use, and disclosure of personal information are described in the ai12z Privacy Policy. Depending on the feature used, the Website may process account information, contact information, device and browser information, IP addresses, cookies, logs, User Submissions, and usage information.

Where ai12z processes personal data on behalf of an enterprise customer, that processing is governed by the applicable enterprise agreement and, where applicable, a Data Processing Addendum.

13. Third-Party Services and Links

The Website may link to or interoperate with third-party websites, platforms, models, search providers, payment processors, or other services. ai12z does not control third-party services and is not responsible for their availability, content, security, or practices. Your use of a third-party service may be governed by that provider's terms and privacy policy.

14. Website Availability and Changes

We may modify, suspend, restrict, or discontinue all or part of the Website at any time. We do not guarantee that the Website will always be available, uninterrupted, secure, or error-free. We may limit access to protect the Website, users, ai12z, or third parties.

15. Disclaimers

TO THE MAXIMUM EXTENT PERMITTED BY LAW, THE WEBSITE, ITS CONTENT, AND ANY OUTPUT ARE PROVIDED "AS IS" AND "AS AVAILABLE." AI12Z DISCLAIMS ALL WARRANTIES, EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT, ACCURACY, RELIABILITY, AVAILABILITY, AND SECURITY.

AI12Z DOES NOT WARRANT THAT THE WEBSITE OR OUTPUT WILL MEET YOUR REQUIREMENTS, PRODUCE A PARTICULAR RESULT, OR BE FREE FROM ERRORS, OMISSIONS, HARMFUL COMPONENTS, OR INTERRUPTIONS. SOME JURISDICTIONS DO NOT ALLOW CERTAIN WARRANTY DISCLAIMERS, SO SOME DISCLAIMERS MAY NOT APPLY TO YOU.

16. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, AI12Z AND ITS AFFILIATES, OFFICERS, DIRECTORS, EMPLOYEES, AGENTS, LICENSORS, AND SERVICE PROVIDERS WILL NOT BE LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, CONSEQUENTIAL, OR PUNITIVE DAMAGES, OR FOR LOSS OF PROFITS, REVENUE, DATA, GOODWILL, OR BUSINESS OPPORTUNITY, ARISING FROM OR RELATED TO THE WEBSITE OR THESE TERMS.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, AI12Z'S TOTAL AGGREGATE LIABILITY ARISING FROM OR RELATED TO THE WEBSITE OR THESE TERMS WILL NOT EXCEED THE GREATER OF: (A) THE AMOUNT YOU PAID AI12Z SPECIFICALLY FOR USE OF THE WEBSITE DURING THE TWELVE MONTHS BEFORE THE EVENT GIVING RISE TO THE CLAIM; OR (B) ONE HUNDRED U.S. DOLLARS (US \$100).

THESE LIMITATIONS DO NOT APPLY TO LIABILITY THAT CANNOT LAWFULLY BE LIMITED OR EXCLUDED.

17. Indemnification

To the extent permitted by law, you will defend, indemnify, and hold harmless ai12z and its affiliates, officers, directors, employees, and agents from third-party claims, damages, losses, liabilities, costs, and expenses, including reasonable attorneys' fees, arising from your User Submissions, your violation of these Terms, your unlawful or unauthorized use of the Website, or your violation of another person's rights.

18. Suspension and Termination

We may suspend or terminate access to the Website if we reasonably believe you violated these Terms, created a security or legal risk, failed to pay applicable amounts, or used the Website in a manner that could harm ai12z, another user, or a third party. Where reasonably practicable, we may provide notice and an opportunity to cure, but immediate action may be taken for urgent security, legal, or abuse concerns.

Upon termination, your right to use the Website ends. Provisions that by their nature should survive will survive, including provisions concerning intellectual property, feedback, disclaimers, liability, indemnification, governing law, and disputes.

19. Copyright and Rights Complaints

If you believe content on the Website infringes your copyright or other rights, contact compliance@ai12z.com with sufficient information to identify the content, explain your claim, and allow us to respond. We may remove or restrict content where appropriate.

20. Export Controls and Sanctions

You may not use, export, re-export, transfer, or make the Website available in violation of applicable export-control, sanctions, or trade laws. You represent that you are not prohibited from using the Website under those laws.

21. Electronic Communications

You agree that electronic notices, records, disclosures, and agreements provided through the Website or by email satisfy any legal requirement that they be in writing, to the extent permitted by law. Your electronic acceptance of these Terms has the same effect as a handwritten signature.

22. Changes to These Terms

We may update these Terms from time to time. We will post the revised Terms with a new effective date and provide reasonable notice of material changes where required or appropriate. Material changes apply prospectively from the stated effective date, except where an earlier change is required by law or necessary to address an urgent security or abuse issue.

Your continued use of the Website after revised Terms become effective constitutes acceptance of the revised Terms. Changes to a separately signed enterprise agreement require the process stated in that agreement.

23. Governing Law and Venue

These Terms are governed by the laws of the State of Delaware, without regard to conflict-of-law rules. Except where applicable law requires otherwise, the state and federal courts located in Delaware will have exclusive jurisdiction over disputes arising from or related to these Terms or the Website, and you consent to personal jurisdiction and venue in those courts.

24. General Terms

These Terms, together with policies expressly incorporated by reference, constitute the entire agreement between you and ai12z regarding public Website use. If any provision is held unenforceable, it will be modified to the minimum extent necessary and the remaining provisions will remain effective.

ai12z's failure to enforce a provision is not a waiver. You may not assign these Terms without ai12z's prior written consent. ai12z may assign these Terms in connection with a merger, reorganization, sale of assets, or by operation of law. The parties are independent contractors, and these Terms do not create a partnership, joint venture, agency, fiduciary, or employment relationship.

25. Contact Information

Questions about these Terms may be sent to:

ai12z, Inc.

Email: compliance@ai12z.com

Legal notice address: 867 Boylston Street, 5th Floor #1011, Boston, MA 02116